

# Stereo Barn Return Policy

## 1. Return Period

Stereo Barn accepts returns or exchanges **30 days** from the original purchase date. **Special Order items are non-refundable.**

## 2. Requirements

The original receipt is required for all returns, exchanges and warranty repair services. **All returns and exchanges must be in original condition, original packaging, and include all accessories.**

## 4. Price Protection

Television prices are subject to change by the manufacture without notice, therefore Stereo Barn cannot offer a price match or price protection on any television. If Stereo Barn puts an item on sale (excluding televisions) within 30 days of purchase, Stereo Barn will honor the sale price. Clearance items, Black Friday (Black Weekend deals), and Televisions are excluded from any Price Protection.

## 3. Restocking Fee

A **20%** restocking fee will be charged on any product returned missing original packaging, missing accessories (including remotes, power cords, owner's manual, etc.), or not in original condition. Restocking fees do not apply to products that are unopened. Exchanges are subject to all other requirements of the Stereo Barn Return Policy.

## 4. Returned Products Purchased with a Promotional item(s)

For a full refund, a product purchased with a promotional item included with the original transaction, that item(s) must be returned in its original packaging. Any product that is returned **without** a promotional item(s) included with the original transaction (e.g. buy TV and get free DVD player; or buy TV and get DVD player rebate) will have the value of the promotional item/rebate deducted from the refund amount.

## 5. Refund method

Refund will be issued in the same method as they were purchased, i.e. PayPal purchases will be credited back to the original PayPal account in the same form as original purchase.

## 6. Non-refundable Purchases

Non-refundable items include final sale items, such as: display items, closeout items and those items noted as final sale. Items that are damaged or misused cannot be returned. Return shipping and/or freight charges are non-refundable.